## SESSION TOPIC

# TRANSFORMING COMMUNITY-BASED ORGANIZATION:

THE JOURNEY TO SUCCESS
THROUGH IMPROVED HEALTH
OUTCOME, SATISFACTION &
OPERATIONS

### SESSION TIMING

12:00 PM to 1:30

PM



## INTRODUCTION

#### Sanjay Chitale

A successful serial entrepreneur with 34 years of experience in building, operating and managing start-ups and large corporations. Sanjay is a founder of many technology startups and founder promoter of a Publicly traded tech venture on Indian Stock Market.

His current portfolio includes Health tech company and Insurance tech company for brokers. Health tech company is called Myadultdaycare. The company has EHR/PM and Billing platforms for Medicaid providers in Adult daycare, Foster care, Home care and IDD space. The company will be building platforms for other Apishchesailso in the coming years.

Anish Desai is a seasoned entrepreneur and managing partner with over 35 years of experience in health technology, and risk management solutions. He has successfully founded and scaled three technology startups - MyAdultHomeCare, MyAdultDayCare, and MyAdultFosterCare and led a global, publicly traded tech venture. With more than a decade of experience in the healthcare industry, Anish drives innovation and excellence in patient care, particularly in senior care and health technology. His deep passion for improving healthcare delivery and outcomes has positioned his companies as leaders in the field.

Electronic records are becoming mandatory in many states.

2025

Yet provider choices is not without risk.

## CURRENT CHALLENGES



The need for transformation and challenges facing CBOs



Disparate intake/ Referral sources (electronic, Voice, Paper and Fax)



Lack of smooth transitions of care between programs



Lack of Fast Healthcare Interoperability Resources standards (FHIR)



Lack of efficiency, usage of Innovation and AI



Lack of Enterprise solutions to connect and streamline healthcare operations

## STRATEGIES FOR OUTCOME



#### Increase

Save time and effect minimize data duplication and errors, and boost staff productivity and standardize processes organization wide.



#### Informed

Operational date analytics and insights help provider make informed decisions that result in reduced waste and better cost containment across your organization.



#### Maintain

continues is supporteyour operations for healthcare regulatory environment, to ensure safety, compliance, and continued accreditation



### Engage staff

Increase retention and productivity by bringing a collaborative approach to staffing and scheduling, for longterm, positive effects.



#### Increase

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healthcare and ensure a better overall patient experience, fostering patient loyalty to your organization.



## STRATEGIES FOR OUTCOME

#### ENHANCING HEALTH OUTCOMES

- Fostering partnerships with healthcare providers.
- Utilizing data to inform decisions.

#### INCREASING SATISFACTION

- Engaging community members in program des
- Providing culturally competent services.
- Gathering and responding to feedback.



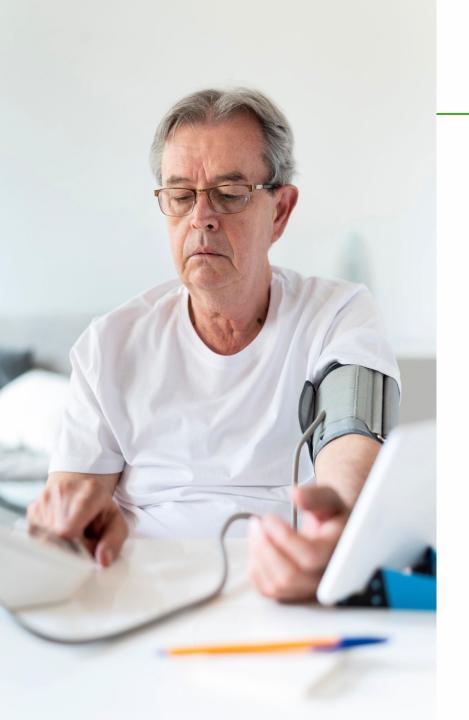
## OPERATIONAL ENHANCMEMENTS

#### IMPROVING OPERATIONS

- Streamlining administrative processes.
- Investing in staff training and development.
- Utilizing technology for better service delivery.

# CASE STUDIES OF SUCCESSFUL TRANSFORMATIONS

• Examples of CBOs that have successfully implemented changes. (Nevada SS)



## MEASURING AND MONITORING

#### MEASURING SUCCESS

- Key performance indicators (KPIs) for health outcomes.
- Surveys and feedback mechanisms for community satisfaction.
- Operational metrics for efficiency.

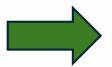
#### CONCLUSION

- Summary of the importance of transformation.
- Call to action for CBOs to embrace change for better community health.



# OUR INTEROPERABILITY **APPROCH**











REFERRING PROVIDER

IN-TAKE REFERRAL MANAGEMENT

PATIENT CHART







EHR SYSTEM

FHIR INTEROPERABIL

ITY

## DEMO

- Connie Demo
- Referral and Intake Management demo
- EHR demo (Adult Home Care, Adult Day Care and Adult Foster Care and Referral Management)

## SUPPORTING COMMUNITY BASED



Our goal is all about keeping elderly safe and monitored in their homes while giving peace of mind to families and caretakers alike

Let's work to improve the standards of care and quality of life afforded to elderly.

Contact Anis Ws

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omww.myadultfosterare.